



# Rules & Policies



## Classes

A class placement is only guaranteed when either an online registration or a new signed registration form and full payment is made. We require either an online registration or a new signed and completed student registration form each school year. Every attempt is made to place students in the class of their first choice; however, priority is given to students already enrolled in class. We will notify you only if your first choice is not available. If you would like to continue in the same class, you must pay in full 3 weeks prior to the next session.

## Payment

When you register your child for classes, you are paying for your child's place in class, not his or her attendance. Fees for each session must be paid in full before your child's name will be placed on the class list. Cash, Visa, MasterCard and American Express are accepted. There is a \$30 fee to switch classes. We do not accept personal or business checks. **No refunds or credits are given at any time.**

## Holidays

All locations will be closed Labor Day, Thanksgiving Day, Christmas Day, New Years Day, Easter and Memorial Day. No classes during Thanksgiving Break or Winter Break (see schedule for detailed dates). These breaks are built into the schedule, thus classes do not need to be made up.

## Snow days / Inclement Weather

SSG may be OPEN even if schools are closed due to snow or inclement weather. If the gym is closed, there will be a message on the website – [www.gosilverstars.com](http://www.gosilverstars.com) – stating that we are closed. Please use your best judgment as to whether to come or not. We cannot be responsible for inclement weather and will offer limited scheduled make-ups for canceled classes due to an act of nature (*snow, power outages, floods, etc.*). We cannot offer make-ups for canceled camp due to an act of nature (*snow, power outages, floods, etc.*).

## Clothing & Accessories

We prefer that kids 5 & older wear a one-piece leotard but tight fitting shorts and shirts are acceptable. No baggy or loose fitting clothes for safety reasons. No jeans, shorts or pants with belts or buckles. Galaxy and Shooting Stars team members are required to wear a one-piece leotard to all practices.

**NEW! All gymnasts over the age of 2 years old must wear a face covering.**

**All hair MUST be tied up away from face.**

**No jewelry, fitness trackers or watches allowed in class.**

**Tumble & Tramp classes require socks or tramp shoes.**

**Gymnasts' cell phone and electronics are not permitted in the gym area**

## Times

Classes will start and end on time. Do not drop off students more than 15 minutes early unless prior arrangements are made with the office. Students must be picked up on time and no students should be left alone. Children worry when you are late!

## Valuables

Valuable items should not be brought to the gym. SSG will not be responsible for any lost or stolen items. Items found will be placed in the lost and found box. Articles left in lost and found box will be donated on the first of the month to a local charity.

## Attendance

We cannot be responsible for your child's attendance, so we do not pro-rate, refund or carry forward fees for missed classes or camp. Your child must attend classes or camp at their registered location. **No credits or refunds are given for classes or camp not attended.**

## Make-ups

Call first! Students may make up a maximum of two lessons per session and make-ups must be completed by the end of that session. To make up a class, you may come to any other class on the schedule that can accommodate you. Make-ups cannot be transferred to a sibling or a friend. Students must complete make-ups at their registered location. They must be scheduled in advance with the office. Make-ups begin 2 weeks after session begins. No credits or refunds are given for classes not attended.

## Visitors

In order to limit guest capacity in our lobby, only a visitor/adult of a student in a preschool class (Baby Stars, Little Stars, Twinkling Stars and Shining Stars) will be able to stay in our lobby during "rush" times (weekdays: 4pm-6pm; weekends: 8:15am-1pm). Visitors/adults of all other classes will NOT be permitted to stay in the facility to observe classes during these times. Baby Stars and Little Stars are the only classes that include adult participation.

## Permanent Class Change

An administration fee of \$30 will be charged for any class change initiated by a parent/guardian at any time during the session. The fee is due before the change can take place.

## Sibling Visitors

We do understand that sometimes it is necessary to bring along a sibling. If you need to bring a sibling to participate in class, a complete registration form and drop-in fee of \$35 for preschool classes or \$40 for gymnastics classes is required for use of equipment and participation in the class.

## Trial Classes

Trial classes are available two weeks after the session start date. The cost of the trial class is \$35 for preschool classes or \$40 for gymnastics classes. Please call first: Bowie 301-352-5777, Silver Spring 301-589-0938. You must pre-schedule your trial class and complete either the online registration or a paper student registration form. We do not guarantee space in a class without full payment for the entire session.

## Class Behavior Standard

If your child's behavior compromises the safety and enjoyment of the other children in class, we will recommend a different class for your child. These behaviors, as determined by the instructor, include but are not limited to: excessive pushing and hitting, biting, running away from the group and instructor, and/or impulsive behavior that endangers the safety of themselves or others. In extreme cases, we will ask that your child not return to Silver Stars Gymnastics and we will refund the remainder of your session cost.

## Camp Behavior Standard

If your child's behavior compromises the safety and enjoyment of the other children in camp, we will ask that your child not return to Silver Stars Gymnastics and we will refund the remainder of your camp cost. These behaviors, as determined by the instructor, include but are not limited to: excessive pushing and hitting, biting, and/or impulsive behavior that endangers the safety of themselves or others. Most importantly your camper must be able to stay with the group and follow directions. Camp activities include individual work where the child must be able to follow an obstacle course, work independently at a skill station, wait in line for a turn, etc. Please be aware that the camp environment can be noisy and very stimulating which may affect some children's behavior.

## Medal Ceremony

Twice a year during the final class (Baby Stars, Little Stars, Twinkling Stars, Shining Stars, Comets & Fun Fitness) your child will be participating in a medal ceremony. The ceremony will take place the last 10 minutes of your child's last class and will end at the normal class conclusion time.

## Activity Cancellation Due to Unforeseeable Disruption

Should Silver Stars Gymnastics have to temporarily close due to an extraordinary event or circumstance beyond its control, customers will receive a credit for all unused tuition that will be good for two full calendar years and can be used towards any Silver Stars activity.

## COVID-19 Protocols

Health Screening: all staff, guests and students will be monitored upon arrival for signs & symptoms of COVID-19. No students, guests or staff allowed who are showing symptoms of COVID-19, have been in contact with someone who is showing symptoms of COVID-19, or who has tested positive for COVID-19 within the last 14 days.

