

# SILVER STARS COVID-19 REOPENING PLAN

We've instituted thorough cleaning and safety practices to support the health and wellness of our families and staff. We've done this by carefully following all State and Federal guidelines for COVID-19 and taking additional steps to ensure your safety at our facility.

## Supporting Social Distancing Across our Facility

- Limited guest capacity at the facility
- Rotation schedules created with the intention of accommodating physical distancing guidelines
- Staff exercised No Spot Training: staff will refrain from using hands-on spotting, except when intervening to keep the child safe
- Contactless payment for activities, snacks and retail items
- Installed safety shield at front desk
- Staggered activity start/finish times and the utilization of multiple entrances/exits to reduce the amount of people in our lobby area
- Introduced social distancing markers throughout the center: Floor signage to encourage appropriate separation between customers, gymnasts and staff
- Installed Spot TV™, the Industry's #1 camera system and streaming app uniquely designed to share live, secure remote viewing

## Promoting Healthy Hygiene Practices

- Increased hand washing utilizing new touchless soap and towel dispensers
- Increased sanitization stations throughout the facility
- Mandatory masks for all staff and adults guests. Masks encouraged for children age 9 and older
- Education: Signs advocating proper hand hygiene, avoiding sharing personal items, cough etiquette and physical distancing posted throughout the facility

## Adding Layers of Strict Cleaning and Disinfecting Measures

- Increased frequency of cleaning and sanitization practices across high touch areas
- Trained staff members on proper cleaning & disinfecting procedures, and usage of Personal Protective Equipment
- Enhanced deep cleaning procedures using a sanitization, deodorizing and cleaning product called Tersano. Tersano kills germs in 30 seconds to 1 minute and is 100% chemical and toxic free. This means we can keep the gym open while we continuously clean throughout the day

## Training of Staff Members on New Protocols

- Instructed staff members in our new COVID-19 Incident Response Protocols to ensure we have the quickest and safest reaction to any possible exposure
- Health Screening and Touchless Temperature Check: all staff and children will be monitored upon arrival for signs & symptoms of COVID-19

**While these practices will be new for us, we understand their importance and see them all as necessary steps to providing the safest environment possible for everyone at Silver Stars. It's also important to note that we've applied these measures with all of the updated information that we have access to and we will update our protocols as needed as we continue to learn more.**